

# VIRTUALSTOCK INTEGRATION PACKAGE



Connecting VirtualStock with SAP Business One (B1) is easier than ever with the latest integration package from Cindercone. This Magma packaged solution includes everything\* you need to create a seamless connection between B1 and this popular dropship solution.

Each package includes:



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# VIRTUAL STOCK INTEGRATION PACKAGE

## What's included in the standard package:

### Purchase Orders from VS

New orders placed on the VirtualStock platform for the customers specified will be created within B1. Our implementation team will work with you to agree mapping rules around customer and product coding, end client delivery address and contact details, required delivery date, couriers, and price. This is a key integration that saves time and reduces errors, ensuring that subsequent messages are built on a solid foundation.

### Initial Purchase Order Response to VS

Magma can optionally return an update to the VirtualStock platform once an order is created in B1. This provides an update showing that the order has been received and is being processed. The benefit is visibility for retailers using the VirtualStock platform as it provides additional visibility on the progress of an order.

### Booked Purchase Order Response to VS

Magma will return an update to the VirtualStock platform once your team have booked the delivery with your courier or 3PL. In the case of a 3PL our implementation team will discuss the process with you, as there may be options to automate the flows here too, as part of another unit of work. This is a key message as it identifies the courier used, along with the expected despatch and delivery dates. This provides much needed visibility for the retailers.

### Delivery and Courier Tracking update to VS

#### VS Supported Couriers

Once a delivery has been booked with the courier, Magma will return the tracking reference to the VirtualStock platform, along with the despatch and delivery dates. Our implementation team will agree the rules for extracting this information from B1. There will be options to automate the flows between your courier / 3PL and B1, as part of another unit of work. This automation is not mandatory though, if your team have a workable manual process to update B1 with the courier tracking ID already. This provides more visibility for the retailers, plus the end client can now track the delivery via the courier. Once VirtualStock has the tracking ID, other events such as successful delivery, will be picked up automatically by VirtualStock without further interfacing from Magma.

#### Other couriers / own transport

The process is very similar but will need some discussion with our implementation team. Magma will return the same tracking details, but you may want to consider the updates that take place after the tracking ID is created. There may be options to automate the flows between your courier / 3PL and B1.

Package includes one retailer, additional retailers available, please see price list.

## Excluded from Package:

The following integration areas are possible but can be done in various ways, meaning scoping would be required with the customer. This can be done as part of a project or as a phase 2 to the package.

- Returns and the associated response
- Cancellations and the associated response
- Back Orders to Virtual Stock
- Stock Details to Virtual Stock
- Invoices to Virtual Stock

If you would like more information on the above please call: 01628 520540  
or email: [sales@cindercone.com](mailto:sales@cindercone.com)

To order or discuss your customised quote  
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